TD SYNNEX

# TD SYNNEX Configuration & Integration services

**By introducing the TD SYNNEX Configuration & Integration services to your customers, resellers can offer a broader range of services than they typically can offer in-house.**

Our comprehensive, cost-effective services range from individual device configuration to tailored delivery, providing end-to-end solutions for all your customers' requirements. Please see below for details on the services, and feel free to contact your TD SYNNEX representative for more information.

## Device configuration

Our laptop and mobile device configuration services will significantly streamline your customers' IT procurement and rollout processes.

### Asset tagging

Prior to delivery, we attach a small tag to each of your customers' new devices that features a barcode or QR code. These codes can store information such as serial numbers, model details and assigned users. We can design and create the tags in-house to your customers' requirements or work with tags provided by third-party suppliers.

### Basic settings

To ensure devices are ready to use straight out of the box, we can set up basic network configuration and undertake BIOS flashing to your customers' specifications before dispatch. Our highly skilled and accredited experts undertake such upgrades while ensuring the warranties of the devices remain unaffected.

### Custom system imaging

Our accredited technical team can handle the simultaneous configuration of multiple devices, including the activation and registration of licences and the setup of security protocols. Various image collection options are available, including managing of SCCM distribution points linked to your customers' networks via VPN.

### Laser etching and engraving

Our expert engineers can laser etch or engrave permanent designs, logos, text blocks or serial numbers directly onto the surface of your customers' devices before dispatch. Such services are ideal for branding, security and personalisation.

### Light assembly

Our teams can manage basic device assembly as well as the upgrade and testing to best practice or supplier-standard guidelines. These services include functionality tests using the manufacturer's default applications or the equivalent TD SYNNEX preferred solution, in addition to data capture and reporting.

### Mobile solutions

For mobile devices, we can ensure they're running the latest operating system or the operating system image your customers have selected. We can also configure the devices to automatically connect to a specific Wi-Fi network and verify they're not 'dead on arrival'. Additionally, we can fit screen protectors.

### Special projects

For large-scale rollouts, custom builds and scheduled deliveries, we provide dedicated project support. Our local solutions specialists and service teams work with you and your customers to define the statement of work and ensure everything runs smoothly – from initial planning through to fulfilment.

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# Supply chain services

At TD SYNNEX, we offer a range of supply chain services to enable seamless distribution and fulfilment through drop shipment services that include warehousing, picking, custom packaging and shipping.

## Third-party logistics

With our 3PL model, TD SYNNEX acts as your logistics and warehousing partner. You stay in control of core functions, such as inventory management, while we support operations using our proven systems and processes.

## Customer inventory management

TD SYNNEX can handle order processing, storage and end-to-end logistics, while you retain ownership of the products, pricing control and management of customer relationships. This model supports a consistent, high-quality experience and builds deeper, more integrated partnerships.

## Hybrid model

This hybrid model blends core 3PL and fulfilment services for long-term programmes. With a fully consigned inventory, you can draw from a single stock pool to support multiple go-to-market strategies, simplifying operations and maximising flexibility.