Solution brief

Strengthen M365 resilience with DataAI intelligence, not guesswork.

Veeam Intelligent ResOps for Microsoft 365

Why this matters

As a VDC M365 customer, an organization's data is backed up, immutable, and ransomware-resilient, and they're confident they can recover. That's what's working. But plenty isn't: Microsoft bills climb, AI projects stall, and managing the environment is a manual grind. It traces back to one gap: missing data context. Teams are flying blind, unable to answer which files are backed up, which hold personal data, which are ROT, or which agents are touching them.

That missing context is costly in three ways:

- **No confidence in recovery:** they don't know whether their critical data is even backed up.
- **Everything is manual:** compliance alone can consume eleven weeks a year, and one miss can cost millions.
- **AI agents run unseen:** accessing and exposing data they shouldn't, with no visibility.

Why now

Accelerating AI is the top priority today, but the threats you must recover from keep evolving: from disasters, to ransomware, and now your own AI agents. There are 82 autonomous agents for every human in the enterprise, and 54% of organizations already run agents in production. When agents make mistakes, they delete or modify data at machine speed. Adopting AI isn't just about governing access; it demands resilience: the ability to recover from agentic threats and mistakes.

Key Benefits

Reduce Microsoft costs
Find and safely quarantine ROT across M365 to stop paying for storage you don't need, while backups get leaner and recovery gets faster.

Protect Smarter
Know which data is sensitive, regulated, or business-critical, and confirm it's actually backed up, so protection follows value, not guesswork.

Safely Accelerate AI
See what Copilot and agents can reach, close the gaps that cause oversharing, and roll back AI mistakes precisely when they happen.

Investigate in minutes
Ask built-in agents any question in plain language and get answers across data, access, AI activity, and backup coverage in seconds.

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Veeam Intelligent ResOps for Microsoft 365

Veeam Intelligent ResOps is an add-on for VDC M365 that strengthens resilience with deep, contextual intelligence about your M365 data and the AI systems running on it. Guesswork becomes clarity: cut redundant, obsolete, and trivial data so you stop paying Microsoft for storage you don't need; find sensitive data and confirm it's protected and backed up; and accelerate AI adoption, knowing which systems are running, what data they touch, and which controls keep it safe.

Resilience matters most when something breaks. When an agent deletes or modifies data by mistake, Veeam Intelligent ResOps helps you undo it precisely, without disrupting everything around it. And built-in agents that automate DataAI investigations let your team move fast, get more from your M365 investment, and strengthen governance along the way.

The outcome: Strengthen M365 DataAI resilience with clarity, not guesswork, protecting data smarter, investigating faster, and adopting AI with confidence.

Use Cases

Minimize M365 ROT Data

Redundant, obsolete, and trivial (ROT) data is automatically identified to help reduce storage costs and keeping backup operations lean.

Protect Sensitive Data

Automatically discovers sensitive files across M365, surfaces who can access them, and confirms whether they are backed up to ensure critical data are well-protected.

Accelerate Copilot & Agentic AI

Provides visibility into agent activity and over-permissioned access, and reverse agents mistakes without disrupting entire operations.

Automate Investigations

Gain instant answers across data, access, agent activity, and backup coverage via Intelligence Agent to accelerate investigation process.

The Shift: From Guesswork to Intelligence

Before → Managing resilience blind	**After** → intelligence-driven decisions
Limited visibility into what you're protecting	Every file automatically discovered, classified, and contextualized
One-size-fits-all protection	Service levels tiered by actual data sensitivity
ROT data inflates backup overhead	ROT data is identified and kept out of backup scope
Manual tracking, last-minute audit prep	Automated reporting on retention risks
No visibility into agent activity	Read, write, and delete activity logged at the file level

About Veeam Software

Veeam®, the Data and AI Trust Company, helps organizations ensure their data and AI are understood, secured, and resilient — enabling the acceleration of safe AI at scale. Headquartered in Seattle with offices in more than 30 countries, Veeam protects over 550,000 customers worldwide, including 82% of the Fortune 500, who trust Veeam to keep their businesses running. Learn more at www.veeam.com or follow Veeam on LinkedIn @veeam-software and X @veeam.

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